Rapid Rocks!

Rapid Jargon — Part 1

This "Rapid Rocks!" idea was suggested to us by Edward Lim Junhao at SINTU (Nanyang Technological University) in Singapore. Edward asked for an explanation of the various request "statuses" that you see in your ILLiad or Relais systems for Rapid requests or in a request's history on the Rapid webpage. What a great idea!

In writing this issue (one of two, by the way), we discovered that we had states (that's what we call 'statuses') that had never been used and there were states for which we had to remind ourselves of their purposes. I hope you'll benefit from this information.

The following eleven states are applicable to all Rapid users. An upcoming Rapid Rocks will cover several states that are seen only on a request's history on the Rapid website.

IMPORTANT NOTE: Some statuses transfer into ILLiad or Relais differently than what you see in the requests' history. For example, if a request is "Unfilled", it goes back into ILLiad's "Awaiting Unfilled Processing" queue with a note stating the cancellation reason as either "Rapid Unfilleds-Bad Citation" or " Rapid Unfilled-Unavailable." This document describes the states as they occur in Rapid.

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Pending: the borrowing library has submitted a request to Rapid. The request has been assigned a lender, and is now in the lender's lending queue.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	10/5/2015 1:47:31 PM
Pending	YYY	Main Library	10/5/2015 1:48:06 PM

Batch Printed: the lender has printed the request.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	8/4/2015 9:37:00 AM
Pending	YYY	Main Library	8/5/2015 10:07:20 AM
Batch Printed	YYY	Main Library	8/5/2015 10:17:22 AM

Batch Not Printed: the lender has reviewed but not yet printed the request

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	9/11/2015 7:51:05 PM
Pending	YYY	Main Library	9/11/2015 7:51:16 PM
Batch Not Printed	YYY	Main Library	9/14/2015 12:59:28 PM

Filled: the lender updated the request to Filled *after* the material has been shipped to the borrower.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	8/29/2013 2:42:12 PM
Pending	YYY	Main Library	8/29/2013 2:42:25 PM
Batch Printed	YYY	Main Library	8/29/2013 2:52:03 PM
Filled	YYY	Main Library	8/30/2013 10:34:54 AM

<u>Filled via RapidX</u>: the lender used the RapidX process to send the material. RapidX automatically attaches a cover sheet and automatically updates the record to "Filled via RapidX."

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	9/11/2015 7:51:05 PM
Pending	YYY	Main Library	9/11/2015 7:51:16 PM
Batch Not Printed	YYY	Main Library	9/14/2015 12:59:28 PM
Uploaded via RapidX	YYY	Main Library	9/14/2015 1:11:53 PM
Filled via RapidX	YYY	Main Library	9/14/2015 1:14:55 PM

<u>New Resend</u> and <u>Resend Notes</u>: the borrowing library needs to have part or all of a transmission resent. New Resend is always accompanied by a resend note detailing what the problem is. The Resend Note transfers into ILLiad.
Note: Relais does not handle Rapid resends, and Relais users must use their Rapid website to initiate or respond to a resend.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	8/29/2013 2:42:12 PM
Pending	YYY	Main Library	8/29/2013 2:42:25 PM
Batch Printed	YYY	Main Library	8/29/2013 2:52:03 PM
Filled	YYY	Main Library	8/30/2013 10:34:54 AM
New Resend	XXX	Main Library	9/3/2013 9:52:05 AM
Resend Notes: Please re-scan pages 426 and 430 which are illegible along the left side. Thanks			
Pending	YYY	Main Library	9/3/2013 9:52:24 AM

<u>Resend Filled</u>: this is the request status after a lending library *resends* an item to the borrowing library.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	9/25/2015 3:59:21 AM
Pending	YYY	Main Library	9/25/2015 3:59:34 AM
Batch Printed	YYY	Main Library	9/25/2015 3:59:48 AM
Filled	YYY	Main Library	9/25/2015 9:31:56 AM
New Resend	XXX	Main Library	10/2/2015 9:20:36 AM
Resend Notes: not yet received			
Pending	YYY	Main Library	10/2/2015 9:20:56 AM
Batch Printed	YYY	Main Library	10/2/2015 9:23:42 AM
Resend Filled	YYY	Main Library	10/2/2015 9:33:44 AM

<u>Bad Citation Borrowing</u>: the request is waiting for action from the borrower. The borrower decides to either correct the citation or to cancel the request.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	5/10/2014 10:43:22 AM
Pending	YYY	Main Library	5/12/2014 11:07:45 PM
Batch Printed	YYY	Main Library	5/14/2014 10:13:15 AM
Bad Citation Lending	YYY	Main Library	5/14/2014 11:04:26 AM
Bad Citation Notes: vol. 33 is 1969-71, not in 2001			
Bad Citation Borrowing	XXX	Main Library	5/14/2014 11:05:06 AM

<u>Cancelled</u> and <u>Cancelled Notes</u>: the borrower has cancelled the request. Requests can be cancelled only by the borrower that initiated the request. It is important to contact the current lender to tell them the request has been cancelled so they can stop working on it.

The <u>Cancel Notes</u> details the reason the request has been cancelled. This note is for the borrower's information; it is not transferred to the borrower's resource management system, nor is it shown to the lender. It is visible only on the Rapid webpage.

For example:

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	8/4/2015 9:37:00 AM
Pending	YYY	Main Library	8/5/2015 10:07:20 AM
Batch Printed	YYY	Main Library	8/5/2015 10:17:22 AM
Cancelled	XXX	Main Library	8/5/2015 1:59:39 PM

Cancel Notes: blah, blah, blah

<u>Deleted</u> and <u>Deleted Notes</u>: deleting a request removes it from the Rapid system. Deleting a request in Rapid will not delete it from your ILL management software (ILLiad, Relais, etc.) Requests can be deleted only by the borrower that initiated the request. We highly recommend that requests *never* be deleted.

The <u>Deleted Notes</u> gives the reason for the request's deletion. This note is for the borrower's information; it is not transferred to the borrower's resource management system, nor is it shown to the lender. It is visible only on the Rapid webpage.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	3/10/2011 11:44:55 PM
Pending	YYY	Main Library	3/10/2011 11:45:34 PM
Batch Printed	YYY	Main Library	3/10/2011 11:53:12 PM
Unfilled	YYY	Main Library	3/11/2011 11:57:52 AM
Deleted	XXX	Main Library	5/21/2011 11:57:52 AM

Delete Notes: blah

<u>Not Available</u>: if there are no additional available lenders, the Rapid system assigns this status to the request.

ILLiad users will find the request routed to their Awaiting Unfilled Processing queue with a note that says "Not Available." WorldShare users will see the request inserted back into WorldShare with a note that the request was unable to be processed in Rapid. Libraries using WorldShare also have the option to process these requests via the web page's "Not Available in Rapid" queue.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	3/17/2014 6:17:28 AM
Pending	YYY	Main Library	3/17/2014 6:17:47 AM
Batch Printed	YYY	Main Library	3/17/2014 8:50:42 AM
Unfilled	YYY	Main Library	3/17/2014 9:41:04 AM
Pending	YYY	Main Library	3/17/2014 6:17:47 AM
Batch Printed	YYY	Main Library	3/17/2014 8:50:42 AM
Unfilled	YYY	Main Library	3/17/2014 9:41:04 AM
Final Unfilled	XXX	Main Library	3/17/2014 9:41:24 AM
Not Available	XXX	Main Library	3/17/2014 9:41:53 AM

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I hope you've found this issue of Rapid Rocks interesting and informative. As always, if you have questions, or suggestions for topics, please contact the Rapid team at: Rapidstaff@RapidILL.org

Look for the next issue of Rapid Rocks to complete our Rapid glossary review!

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