Rapid Rocks!

Rapid First!

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Naturally we, on the Rapid Team, think Rapid is #1 in turnaround time, fill rate and support.

We'd like you to experience all that Rapid has to offer, which brings us to "Rapid First!".

Rapid First! is going to take place April 1st—30th and we hope you'll participate.

Here's how it works

During the month of April, we ask you to query **ALL** of your article requests in Rapid *first*. For some of you this might mean a change in workflow, for others this is your normal operating procedure.

A recent query to the lists told us that some folks look the items up on OCLC first and based on that information decided whether or not to send the request to Rapid. Some of you don't query Rapid on every request but guess what may or may not be available—perhaps not realizing that the holdings files change almost daily for some pods. Some people have their technology configured so article requests go to another system first and the failures from there go to Rapid.

So, for the month of April, we would like you to send ALL of your article requests to Rapid *first*. Don't look them up somewhere else first, just let them fly!

The point is

What we are hoping to accomplish is two-fold:

1) To determine how much of your article resource sharing can be accomplished in Rapid alone. We're sure that if you use Rapid First, the number of requests you must send to other systems will drop.

2) To reinforce the fact that using Rapid is very easy and cost effective. The Rapid First process will definitely save some of you a lot of staff time!

It's worth a go, don't you think?

Please use March to plan on participating in and making "Rapid First!" a success.

We're listening...

Do you have a topic you'd like to have addressed, or a question for the Rapid staff? Maybe you'd like a refresher or tips on some aspect of Rapid processing? Please ask! RapidStaff@RapidILL.org

We plan to profile different sites occasionally in our sidebar. It's a nice way to get to know folks in our Rapid community.

Rapid is a strong and innovative system because of the strength and innovativeness of our users.

Do you have a cool or interesting idea about resource-sharing? Do you wish "X" was possible? What issue do you wish was solved?

Share your ideas or frustrations with your Rapid colleagues and together we can tackle anything!

Reminder!

If your lending unit is going to closed or short-staffed during a Spring break, please let the Rapid staff know.

Send us your Rapid code and the date/time you'd like to be turned off/on (and the time zone)

Please send this info to Rapidstaff@rapidill.org

Contact Rapid Staff

Mike Richins mike.richins@colostate.edu	970.491.0955
Jane Smith jane.smith@colostate.edu	970.491.3195
Tom Delaney tgdelaney@rapidill.org	505.699.5694
Greg Eslick greg.eslick@colostate.edu	970.491.6578