At the Rapid User Group meeting in June 2013, an enhancement suggestion was made to create a borrowing “Aging Queue” similar to the lending “Aging Queue” on the Rapid webpage. Excellent idea! We are happy to announce that this enhancement is completed and you will see it on your Rapid webpage this week.

The borrowing Aging Queue, shown below, helps you keep track of your Rapid requests’ progress.

Collapse or expand the box by clicking this down arrow.

This number is the total active borrowing requests we have.

This area shows that we have four requests that have been in the system between 25 and 72 hours, and that they are all from our Storage branch. Clicking “All” or “Storage” will show us the history of those requests (see below). Requests in Rapid that exceed 24 hours often have gone to more than one lender, as in this example.

We hope you find this enhancement useful.

If you have any questions or ideas for future enhancements, please contact us at: rapidstaff@rapidill.org