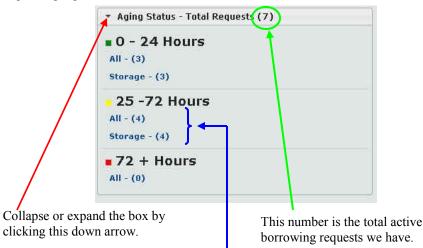
Rapid Rocks!

Borrowing Aging Queue

At the Rapid User Group meeting in June 2013, an enhancement suggestion was made to create a borrowing "Aging Queue" similar to the lending "Aging Queue" on the Rapid webpage. Excellent idea!

We are happy to announce that this enhancement is completed and you will see it on your Rapid webpage this week.

The borrowing Aging Queue, shown below, helps you keep track of your Rapid requests' progress.



This area shows that we have four requests that have been in the system between 25 and 72 hours, and that they are all from our Storage branch. Clicking "All" or "Storage" will show us the history of those requests (see below). Requests in Rapid that exceed 24 hours often have gone to more than one lender, as in this example.



We hope you find this enhancement useful.

If you have any questions or ideas for future enhancements, please contact us at: rapidstaff@rapidill.org

Stay in touch with RapidILL

Rapid provides many options for you to stay up-to-date with our latest enhancements and announcements.

We have 12 separate listservs: one main list (Rapid-I) which includes the ARL, Academic E, Academic I, Academic M and Cosmo pods' members and separate lists for each consortium or private pod. Please let us know if you'd like subscription instructions.

We also have a Facebook page and hope you will follow us there.

You can also email the Rapid team anytime at:

Rapidstaff@RapidILL.org



Contact Rapid Staff	
Mike Richins mike.richins@colostate.edu	970.491.0955
Jane Smith jane.smith@colostate.edu	970.491.3195
Tom Delaney tgdelaney@rapidill.org	970-481-7811
Greg Eslick greg.eslick@colostate.edu	970.491.6578