

# Rapid Rocks!

Stay in touch with RapidILL

Rapid provides many options for you to stay up-to-date with our latest enhancements and announcements.

We have 12 separate listservs: one main list (Rapid-I) which includes the ARL, Academic E, Academic I, Academic M and Cosmo pods' members and separate lists for each consortium or private pod. Please let us know if you'd like subscription instructions.

We also have a Facebook page and hope you will follow us there.

You can also email the Rapid team anytime at:

[Rapidstaff@RapidILL.org](mailto:Rapidstaff@RapidILL.org)

## Borrowing Aging Queue

At the Rapid User Group meeting in June 2013, an enhancement suggestion was made to create a borrowing "Aging Queue" similar to the lending "Aging Queue" on the Rapid webpage. Excellent idea!

We are happy to announce that this enhancement is completed and you will see it on your Rapid webpage this week.

The borrowing Aging Queue, shown below, helps you keep track of your Rapid requests' progress.



Collapse or expand the box by clicking this down arrow.

This number is the total active borrowing requests we have.

This area shows that we have four requests that have been in the system between 25 and 72 hours, and that they are all from our Storage branch. Clicking "All" or "Storage" will show us the history of those requests (see below). Requests in Rapid that exceed 24 hours often have gone to more than one lender, as in this example.

[Print] [Close]

**1 Rapid #: -7044368**

Status	Rapid Code	Branch Name	Start Date
New	COF	Morgan Library	9/23/2013 12:53:53 PM
Pending	JHE	Eisenhower Library	9/23/2013 12:54:24 PM
Batch Printed	JHE	Eisenhower Library	9/23/2013 1:01:34 PM
Unfilled	JHE	Eisenhower Library	9/24/2013 12:47:10 PM
Pending	IWA	Main Library	9/24/2013 12:47:38 PM
Batch Printed	IWA	Main Library	9/24/2013 12:52:51 PM
Unfilled	IWA	Main Library	9/24/2013 1:22:58 PM
Pending	AUM	Main Library	9/24/2013 1:23:24 PM
Batch Printed	AUM	Main Library	9/24/2013 1:27:29 PM

We hope you find this enhancement useful.

If you have any questions or ideas for future enhancements, please contact us at: [rapidstaff@rapidill.org](mailto:rapidstaff@rapidill.org)



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