Rapid Rocks!

Book Chapter Update

Rapid’s book chapter module was launched just over a year ago. To date, 41 Rapid libraries have enhanced their resource sharing by implementing this service. Many other sites are working toward implementation.

What are current book chapter users saying about the service?

“We are quite pleased with the Chapter option in RapidILL. Since we joined this program, we were able to fill 89% of our borrowing chapter requests through RapidILL. The turnaround time for these materials was 13.9 hours. Not bad! Also, we have a fill rate of 64% of supplied chapters as a lender. Our turnaround time is 19.7 hours. The system only sends us requests that we can fill saving us time and money. All in all a positive method for obtaining chapters for your patrons.”

Denise Forro
Michigan State Univ.

“Texas A & M University library has never missed any enhancements implemented by Rapid, from the unmediated borrowing search, to RapidX, to book chapters delivery. They proved to be time saving, seamless and magic! It takes no effort from the participating libraries to take advantage of all the added features Rapid provides. Simply follow the instructions and let Rapid do the work for you. Rapid is our trusted and beloved ILL system that we cannot live without. We get the best return on investment from Rapid. Rapid performs! Rapid delivers! Rapid Rocks!”

Lan Yang
Texas A&M University

Book Chapter FAQ

Q. How much does the Book Chapter enhancement cost?
A. There is no additional fee for Rapid participants.

Q. What is considered a book chapter request in Rapid?
A. One chapter out of a book - a request needs either an ISBN or an OCLC number and - needs either a book chapter number or page numbers to be successfully submitted to Rapid.

Q. What are the system requirements?
A. - Rapid client users: any recent version: - ILLiad users: ILLiad 8.3 or higher

RapidILL users: Relais is not currently compatible with Rapid book chapters. Relais anticipates functionality by the end of 2013.

Q. Do we need to provide our book holdings in order to participate?
A. Yes. There are only a handful of fields needed for your book holdings. Please ask for details.

Q. As a lender are we required to fill book chapter requests within 24 hours?
A. Yes

Q. What is the lending policy for page limit per request?
A. Each lenders local policy dictates the acceptable page limit per request.

Q. What delivery methods are supported?
A. The same delivery methods as with articles: RapidX, Odyssey and Ariel.

Q. What is the borrowing workflow for book chapters?
A. The workflows are very similar to those for journal articles. Rapid staff will be happy to talk with you about what workflow works best in your operation.

Current Book Chapter module statistics and users are on the next page.
Rapid provides many options for you to stay up-to-date with our latest enhancements and announcements.

We have 12 separate listservs: one main list (Rapid-I) which includes the ARL, Academic E, Academic I, Academic M and Cosmo pods’ members and separate lists for each consortium or private pod. Please let us know if you’d like subscription instructions.

We also have a Facebook page and hope you will follow us there.

You can also email the Rapid team anytime at: Rapidstaff@RapidILL.org

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Stay in touch with RapidILL

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Rapid Rock!