July 1, 2013

Rapid Rocks!

Book Chapter Update

Rapid's book chapter module was launched just over a year ago.

To date, 41 Rapid libraries have enhanced their resource sharing by implementing this service. Many other sites are working toward implementation.

What are current book chapter users saying about the service?

"We are quite pleased with the Chapter option in RapidILL. Since we joined this program, we were able to fill 89% of our borrowing chapter requests through RapidILL. The turnaround time for these materials was 13.9 hours. Not bad! Also, we have a fill rate of 64% of supplied chapters as a lender. Our turnaround time is 19.7 hours. The system only sends us requests that we can fill saving us time and money. All in all a positive method for obtaining chapters for your patrons"

Denise Forro
Michigan State Univ.

"Texas A & M University library has never missed any enhancements implemented by Rapid, from the unmediated borrowing search, to RapidX, to book chapters delivery. They proved to be time saving, seamless and magic! It takes no effort from the participating libraries to take advantage of all the added features Rapid provides. Simply follow the instructions and let Rapid do the work for you. Rapid is our trusted and beloved ILL system that we cannot live without. We get the best return on investment from Rapid.

Rapid performs!
Rapid delivers!
Rapid Rocks!"
Lan Yang
Texas A&M University

Book Chapter FAQ

Q. How much does the Book Chapter enhancement cost?
A. There is no additional fee for Rapid participants.

Q. What is considered a book chapter request in Rapid?
A. One chapter out of a book - a request needs either an ISBN or an OCLC number *and* - needs either a book chapter number or page numbers to be successfully submitted to Rapid

Q. What are the system requirements?
A. - Rapid client users: any recent version;
- ILLiad users: ILLiad 8.3 or higher
- RelaisILL users: Relais is not currently compatible with Rapid book chapters. Relais anticipates functionality by the end of 2013.

Q. Do we need to provide our book holdings in order to participate?
A. Yes, There are only a handful of fields needed for your book holdings. Please ask for details.

Q. As a lender are we required to fill book chapter requests within 24 hours?
A. Yes

Q. What is the lending policy for page limit per request?
A. Each lenders local policy dictates the acceptable page limit per request.

Q. What delivery methods are supported?
A. The same delivery methods as with articles: RapidX, Odyssey and Ariel.

Q. What is the borrowing workflow for book chapters?
A, The workflows are very similar to those for journal articles. Rapid staff will be happy to talk with you about what workflow works best in your operation.

Current Book Chapter module statistics and users are on the next page.

Contact Rapid Staff

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Book Chapter Statistics
These statistics are from the release of the book module to June 19th, 2013

Number of Requests: 11,907   Average Filled Borrowing TAT: 15.75 hours

Filled Requests: 10,551   Average Borrowing Filled Rate: 88.6%

Current Book Chapter Module Users
(as of June 25, 2013)

ALM	University of Alabama	LUU	Louisiana State University
AUM	University of Massachusetts	LYU	Lehigh University
AZS	Arizona State University	MDY	Middlebury College
AZU	University of Arizona	MUM	University of Mississippi
CDU	University of San Diego	MUU	University of Missouri, Columbia
COD	University of Colorado, Boulder	NNO	Stevens Institute of Technology
COF	Colorado State University	NTE	Washington State University
COM	Colorado Mesa University	OKS	Oklahoma State University
DKC	Dickinson College	ORE	Oregon State University
DLM	University of Delaware	PSC	Swarthmore College
DXU	Drexel University	PUL	Princeton University
EAS	Eastern University	PVU	Villanova University
EEM	Michigan State University	SCB	Scripps Research Institute
GDC	Gettysburg College	TXA	Texas A&M University
GZQ	Marquette University	UCW	University of Connecticut
HNK	Hong Kong Univ. of Science & Technology	VZP	Pace University, Birnbaum Library
IAL	Loyola University, Chicago	WCM	Williams College
ILU	Texas Tech University	WVU	West Virginia University
KKU	University of Kansas	WYU	University of Wyoming
KZS	Kutztown University	YRM	Rensselaer Polytechnic Institute
LAF	Lafayette College		

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